

To our loyal staff

We wanted to take the opportunity to share with you all the steps we are taking to fight against Covid-19. We want everyone to feel comfortable to return to work with us. Your health and safety are our top priority.

WE ARE:

Re-arranging (and in some cases removing) tables from our bar and restaurant to make it easier for you to social distance.

Providing automatic hand sanitisers at multiple points throughout the pub

Providing new personal hygiene facilities in the toilets

Providing training on the importance of habitual hand washing and sanitising as well as providing the means to do it

Providing training on the importance of cleaning and sanitising common contact or touch points and increasing the frequency of when this occurs.

Strongly encouraging the use of masks (provided) for any of you who come within 1 meter of guest (such as food runners)

Installing screens at common points of contact and service on our bar

Implementing a “buddy” or team method for staffing which will limit the number of different people you come into contact with.

Limiting the overall number of staff on shift at any time.

Providing guest with procedural protocols before their arrival so you can more easily guide them during their visit.

Limiting the amount of guests we can accommodate at any one time.

Not allowing standing or loitering in the bar or restaurant areas.

Keeping you up to date with all the changes and procedures at The White Horse with regular re-training.

Implementing a bookings only policy to control the amount of people within the pub and limiting exposure

Staggering arrival times of booked guest to prevent large crowds from forming.

Limiting our maximum table size to prevent large crowds from forming.

Developing our outside areas so we can more effectively use outside space.